

# **EURODIS Service Policy**

## **Our network**

The EURODIS network, one of Europe's leading combi-freight networks, has a strong and continuously growing footprint covering 36 European countries. Further increasing this footprint as well as keeping and further developing the integrated quality standards, are our main objectives.

The EURODIS network is managed by EURODIS GmbH (Ltd.) as a central system provider. Defining network standards, monitoring and developing quality standards as well as managing members' interfaces are part of the tasks.

### **Our members**

The EURODIS network consists of members who are leading players on their domestic markets. Our members and at the same time shareholders of EURODIS GmbH are committed to constantly further develop international distribution solutions. Doing so, the network benefits from members' strong know-how of the respective domestic market.

### Our quality standards

Each member works according to defined quality standards, ensuring that customers can rely on high quality integrated service throughout the whole network. The achievement of these defined quality levels is constantly monitored centrally based on common network KPIs.

### **Our products**

The EURODIS network with its members offer a wide range of distribution products and services throughout Europe in the B2B and B2C sector. These are constantly extended and adapted to meet changing market environments. Thanks to our exclusive domestic members we are able to combine European coverage with strong local know-how and services that are tailor-made to fit local requirements.

### Our advantages

Using the EURODIS network, you will experience several advantages:

- Your shipments are handled by our members with strong local know-how following defined quality standards and integrated track & trace information
- Parcels and pallets are shipped to your business consignees in one shipment as combi-freight
- We provide a cooperative and integrated operational setup based on your requirements
- Your B2B as well as your B2C shipments are handled in one network

For further information please visit www.eurodis.com.

Christian Knoblich Managing Director EURODIS GmbH